



CLOUD BACKUP

Reduce the need for on-premise technology, the cost of storage and time spent on managing complex data backups. GCOMM LiveBackup is a comprehensive, easy to implement and use cloud backup solution that protects all your business data no matter where it resides - in the data centre, in branch offices or in the public cloud.

What's the single most valuable asset your company has?

Chances are it's probably your data. Managing data backups is a tedious and time-consuming function in any business. With explosive data growth and infrastructure complexity of modern IT environment, many companies are struggling to protect and manage their data efficiently.

GCOMM LiveBackup enables you to simplify data protection, relieve your staff of cumbersome manual backups and implement the highest security standards with our fully managed cloud backup service.



HOW THE BACKUP SERVICE WORKS

✓ CUSTOMISE

The service is fully customisable and capable of meeting diverse business demands. Our data protection specialists will work with you to understand your business and data requirements so we can design and recommend the most optimal backup solution for you.

✓ PROTECT

Our enterprise grade software empowers you to protect all your critical data - on-site and in the cloud - with one backup solution. The service is scalable and can be adapted as your business changes.

✓ MONITOR

You can monitor the backup process from the administrator console and have a complete view of the backups that are scheduled across all your business devices and systems.

✓ GUARANTEE

With tape backup it is challenging to verify if backups are successful, especially if tapes are kept at an offsite location. Our cloud backup service relieves you of this concern, and guarantees zero data loss and minimal downtime.

✓ REPORT

Daily backup performance reports provide a detailed overview of your backup jobs, including the number of backups performed, failed and successful backups, reasons for failed backups and other relevant information that help you run your backups with confidence.

✓ ASSURANCE

Our secure, top tier Australian data centres are manned 24x7, 365 days a year by highly experienced operations staff who follow the highest standards, maintaining confidentiality, integrity and availability of data.

Ensure your data in third party cloud applications is protected, secure and available when you need it

Data loss happens, even in the cloud. A vast majority of data loss occurs because of human error - accidental or intentional. Unfortunately, most cloud providers do not maintain backups of your data.

What happens if your company needs to restore a deleted or corrupted file from the Google drive? What if a user account gets accidentally deleted? Cloud providers have an obligation to deliver a service to their users, not to assist in cleaning up users' mistakes.

How do you extend the same level of data protection that you have within your company network to the data in the cloud?

GCOMM LiveBackup service extends data protection to business cloud data, empowering you to protect all of your data and even restore it back into the cloud if needed.

EASY TO BACKUP AND RECOVER

Protect your entire business - on-premise, private and public cloud.

Reduce administration time with an automated and managed backup service.

Retain full control of your data and backup schedules with numerous retention policies.

Reduce complexity and manage your data using one platform for all your devices and data types.

Enjoy peace of mind with 24x7 support, proactive monitoring and 99.95% availability SLA.

Rely on trusted, enterprise-grade technology designed to meet all your data protection needs.

KEY BENEFITS

- ✓ **COMPREHENSIVE DATA PROTECTION**
Assets residing in cloud environments are protected and fully recoverable with an industry-leading backup and recovery solution.
- ✓ **RELIABLE DATA ACCESS**
Quickly recover from data loss from backup copies and other assets regardless of location.
- ✓ **COMPLIANCE MADE EASY**
Reduce compliance risk with all-inclusive data collection, plus high-speed search and discovery.
- ✓ **SIMPLIFIED ADMINISTRATION**
Efficiently manage your on-premise and cloud deployments from a single console.



WORLD-LEADING TECHNOLOGY COMBINED WITH LOCAL DATA CENTRES AND BACKUP EXPERTISE

We partner with Commvault, a multiple-award winning, Gartner Magic Quadrant leader in enterprise backup and recovery, to deliver a comprehensive, scalable and feature-rich platform that can support the diverse and growing data protection needs of today's businesses.



Connectivity | Cloud | Managed IT Services



20

years in network support and engineering



8

points of presence across Australia



8000

business connected services



500

managed customer networks



700

TB of protected data through LiveBackup, a storage and backup platform



500

business customers across the country

ABOUT GCOMM

GCOMM provides connectivity, cloud and managed IT services to small, medium and enterprise businesses across Australia. We combine our strong network foundation, engineering capabilities and partnerships with recognised technology vendors to enable our clients to transform their business for the future. Established in 1996 in Queensland, GCOMM has grown to offer a range of technology solutions through a direct and wholesale channel. The company has won several awards and our engineers hold leading industry certifications.

Need help?

Call us on **1300 221 115** or contact your **GCOMM Account Manager**.